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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

All of my adult life I have tried to support local business in the areas in which I have lived. Thriving local business doesn't just allow competition to keep rates down, it also allows employment opportunities in small and medium communities as well as much better customer service on a personal level. I have heard so many complaints from AT&T customers about their wait time on 'hold' when they try to resolve issues by reaching out to them by phone. When I call Sonic I do not spend my time on hold, but rather spend it talking to a customer service agent who quickly resolves my problem.

AT&T is as American as it gets, you say, and my late husband worked for "Ma Bell" for over 30 years before retiring. The fact that USTelecom feels that we do not need, appreciate or care about choosing a local provider because these carriers do not even exist is ludicrous and self-serving. Another attempt by big business, supported by the present administration, to undermine any type of competition so as to reap more profits and fuel their greed.

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